

Announcement: PTT Public Company Limited PTT Group Quality, Security, Health and Environment Policy

Quality, Security, Safety, Health and Environment (QSHE) are vital elements of PTT Group's business. We aim to control work process, maintenance and productivity improvement and achieve performance excellence toward sustainable development goals (SDGs) while continual upholding our stakeholders trusted.

PTT Group has a QSHE culture and knowledge management align with PTT Group core values to have our people be aware of and uncompromisingly manage QSHE risks and opportunities.

- 1) Comply and have access to all applicable QSHE laws and regulations, our internal requirements, international standards and compliance obligations, as a minimum performance achievement level.
- 2) Apply integrated management system and digital literacy to ensure that our processes are fully effective and able to deliver valuable products and services to customer.
- 3) Prevent losses from incidents causing life-threatening, property damage, process and transport. Apply emergencies, and crisis management to ensure business continuity. Promote workforce, communities and stakeholders' health and elevate working environment. Protect the organization from security threats by stringent standards and measures with respect to the Universal Declaration of Human Rights.
- 4) Protect, prevent and minimize impact to the environment by applying sustainable and sufficient consumption concept according to Circular Economy principle. Maintain biodiversity and ecosystems through the use of pollution prevention. Mitigate and adapt to climate change and improve energy and water use efficiency to achieve low carbon society.

- 5) Research, develop, provide products and services, and support innovations, with quality, safety, and social and environment responsibility throughout its lifecycle.
- 6) Engage and communicate QSHE programs and performances with transparency and integrity to internal and external stakeholders along with the collection of feedback and expectation to review and improve our operations.

This policy applies to all PTT Group businesses and operations across the supply chains. All managements shall be good role models and are accountable for the policy alignment. All workforces shall understand and continually comply with this policy throughout their activities from planning, design and execution until process completion.

Announced on 17 December 2018

(Mr. Chansin Treenuchagron)

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President and Chief Executive Officer